

FAQs - Google Classroom for Students and Parents

As a parent, where do I go to learn about Google Classroom?

Please visit Online Learning Tools for Students and Parents

How can my student access Google Classroom? Online Learning Tools for Students and Parents

Students need to use both their WCBOE email and password to log in to Google Classroom,
where they will be invited to join a class.

What is my student's password for Google Classroom?

The password is the lunch number plus 000.

How can my student access Google Classroom from home?

- This tutorial was made for students: Intro to Google Classrooms- Student view

Step-By-Step Directions:

- 1. Students will go to the Internet (Chrome, if possible). Intro to Google Classrooms- Student view
- 2. Navigate to classroom.google.com.
- 3. Students may need to select Use Another Account if the parent already has a Google account on the computer.
- 4. Students should enter the school login: **username@students.wcboe.org**. Students may be directed to the county's organizational page and will need to enter the same username again (e.g. smith12345@students.wcboe.org).
- 5. Use the school password: **student's lunch number plus 000**.
- 6. Once logged in, Students will select the **Waffle** at the top right of the screen to get to the Classroom.

What if my student needs to add the WCBOE account but there is not a Google account on their device?

- They can click on her profile picture at the top of the screen and Add Another Account.
- Each student must use a WCBOE email account: <u>usernameandnumber@students.wcboe.org</u>.

What should I do if my student has problems accessing Google Classroom using WCBOE email?

- If students use their WCBOE email account, they should not have problems. If, however, students are using their own computers, they will need to change the account to WCBOE; Please be mindful that ChromeBooks use personal Gmail accounts. This will need to be changed.



How can my student complete work and submit assignments on his phone?

- See tutorial: <u>Utilizing Google Classroom on a Mobile Device.</u>

My fourth grader has a third grade Google Class showing. Can I get rid of the third-grade class?

- Students can select the **Three Dots** to unenroll from classes not relevant to them.

If my student needs to revert to a previous version of work, what steps do we take?

- 1. Go to Google Docs and select Help from the bar at the top of the page.
- 2. In the Search the Menus box, enter "version history."
- 3. All the saved versions of the document will appear at the right of the screen.
- 4. Select the version needed.

My student is having difficulty with Google Classroom. Who should we contact for help?

- Please contact your student's teacher.